

Harrods Redress Scheme Scheme Closure FAQs

With the Harrods Redress Scheme having now closed to new applications, we can confirm that more than 258 survivors have entered the process, with over 70 survivors having already received compensation. We note that over 70 applications were submitted in eight weeks prior to the scheme's closure. Harrods stands by the scheme as the most favourable route to resolution for survivors and acknowledges the bravery of all survivors in coming forward. Harrods would also like to thank survivors and the specialist law firms whose input and engagement has contributed meaningfully to the scheme.

Below are questions you may have about the scheme and what happens next. If you cannot find an answer to your question, please note that there are further documents on this site that may guide you, or please feel free to contact harrods@mpllegal.com.

1. I submitted an application form to the scheme prior to the 31 March 2026 closing date for new applications. What happens now?

While the Harrods Redress Scheme closed to new applications on 31 March 2026, any applications submitted before the deadline will be thoroughly reviewed. All applications received have now been acknowledged by MPL Legal and will be progressed to conclusion as set out in the scheme rules.

2. I have not yet submitted a completed application form, but I did (either directly or via my solicitors) notify MPL Legal before the 31 March 2026 closing date of my intention to submit a claim against Harrods. If I wish to complete an application form, will this still be considered by MPL Legal for the scheme?

Yes. For the purposes of complying with the closure date, the following will be treated as accepted into the scheme:

- Any survivor who (either directly or via their solicitors) notified MPL Legal on or before 31 March 2026 in relation to their experience of abuse and their intention to make a claim against Harrods, whether through the scheme or an alternative dispute resolution process
- Any survivor who (either directly or via their solicitors) made a data subject access request to MPL Legal or Harrods on or before 31 March 2026 as a precursor to making an application to the scheme.

We would kindly ask these survivors to complete their application forms as soon as they feel able to so that we can then assess these survivors' eligibility for the scheme and thereafter start to progress their claims.

For any additional clarification on an individual situation please email Harrods@mpllegal.com

3. How long will it take to receive compensation through the scheme now that it is closed to new applications?

MPL will make every effort to determine eligibility within 28 days of receiving a completed scheme application form and any requested further documentation. Please note that due to

the large number of applications received in the final weeks of the scheme, this may take slightly longer. MPL Legal will keep you updated and we thank you for your patience.

Eligible cases will then, as determined by each survivor, progress through the chosen scheme pathway. The process and timeline for these pathways are as set out in the scheme rules.

Applicants are also reminded that the scheme provides for a pause or extension to aspects of the process where it is felt this may be beneficial.

4. Will I be able to continue to access the support of the Independent Survivor Advocate?

Although the scheme has closed to new applications, Dame Jasvinder Sanghera continues in her role as an Independent Survivor Advocate and provides support to existing and new survivors. Dame Jasvinder has established a support network and continues to support this group.

5. I did not submit an application prior to the closure of the scheme. What options are available to me?

While the scheme is closed to new applications, any further claims submitted in connection with Fayed's abuse will continue to be considered in accordance with established dispute resolution principles.

As part of Harrods' commitment to survivors, we continue to listen to survivor feedback, whether directly or through their legal representatives. Therefore, we encourage survivors to visit this page for regularly updated FAQs.